



Workshop on user-friendly public and shared transport using CCAM

Date: 14 February 2024 (09:00 – 13:00 followed by lunch)

Venue: ERTICO, Avenue Louise 523, 1050 Brussels, Belgium

Agenda

09:00 – 09:30	Arrival and coffee	
09:30 – 09:50	Welcome and introduction to the workshop [<i>Prof. Mauro dell'Amico – ICOOR/UNIMORE; Andrew Winder – ERTICO</i>]	
Part 1: Towards policy and project recommendations user-friendly and inclusive transport by CCAM		
09:50 – 10:15	Key outcomes leading to SINFONICA's draft recommendations [<i>Andrew Winder – ERTICO; Riccardo Enei – ISINNOVA</i>]	
10:15 – 11:00	Roundtable session 1 on recommendations (in 2 groups)	
	Group A: Draft recommendations on service planning, vehicles and operations [<i>moderator: Andrew Winder – ERTICO; rapporteur: Giacomo Cantini – ICOOR</i>]	Group B: Draft recommendations on passenger service (including staffing), information and communication with users and the general public [<i>moderator: Riccardo Enei – ISINNOVA; rapporteur: John Paddington – ERTICO</i>]
11:00 – 11:15	Coffee Break	
11:15 – 12:00	Roundtable session 2 on recommendations (in 2 groups, reversing the above topics)	
12:00 – 12:15	Wrap-up and next steps for recommendations [<i>Riccardo Enei – ISINNOVA, Andrew Winder – ERTICO</i>]	
Part 2: SINFONICA Knowledge Map Explorer		
12:15 – 12:25	Knowledge Map Explorer presentation [<i>Konstantinos Fokeas – ICCS</i>]	
12:25 – 12:50	Time to use the Knowledge Map Explorer individually and completing some assigned tasks, followed by evaluation survey [<i>Giacomo Cantini – ICOOR</i>]	
12:50 – 13:00	Open observations / discussion of the Knowledge Map Explorer and wrap-up [<i>Konstantinos Fokeas – ICCS; Giacomo Cantini – ICOOR</i>]	
13:00 – 14:00	Close and light lunch	



Funded by
the European Union

The SINFONICA Project has received funding under the Horizon Europe Research and Innovation Programme under Grant Agreement n° 101064988.